Simplify benefits administration with BenefitsIQ™

Empowering Public Sector Organizations to Deliver Seamless, Secure, and Efficient Benefits Solutions

Transforming Government Employee Benefits Administration

Benefits administrators in government agencies are overwhelmed by manual data transfers, paper processing, and a constant stream of employee inquiries. These inefficient processes increase the risk of mistakes, delays, and unnecessary costs—especially as agencies are asked to do more with fewer resources.

At the same time, selecting the right benefits is critical to employees' health and financial well-being. It can mean access to essential medications, ensuring family members are covered in emergencies, avoiding unexpected out-of-pocket expenses, and being able to retire on time. Today, employees must navigate multiple websites, paper forms, and phone calls just to enroll in healthcare and retirement benefits. This fragmented experience is confusing, time-consuming, and prone to errors.

Public sector organizations need a streamlined, user-friendly benefits administration system that reduces administrative burden and simplifies enrollment for employees.

Introducing BenefitsIQ™

BenefitsIQ™ is an AI-driven benefits administration platform that replaces manual spreadsheets and siloed point solutions with a single, secure SaaS suite. HR and finance teams can choose from a suite of modules – Health & Wellness, Retirement, and Supplemental & Voluntary benefits – to create solutions tailored to their unique benefits programs. Sitting on a standard data layer with AI-driven eligibility engine and real-time analytics, the modular BenefitsIQ™ solution provides both enrollees and benefits administrators with a single unified location to enroll in and manage benefits.

The result: faster self-service enrollment, automated compliance, and reduced administrative effort—freeing organizations to redirect staff efforts towards strategic goals while simultaneously producing significant savings toward higher-value HR and back-office needs.

Our platform enables:

Cost Reduction and Efficiency

Streamlined processes reduce costs and administrative burdens, freeing resources for strategic initiatives.

Overpayment Prevention

Enhanced controls and centralized systems mitigate risk of overpayment, monitoring eligibility to safeguard government benefits.

Increased Transparency

Clear insight into benefits management and enrollment drives data-driven decisions to support organizational goals.
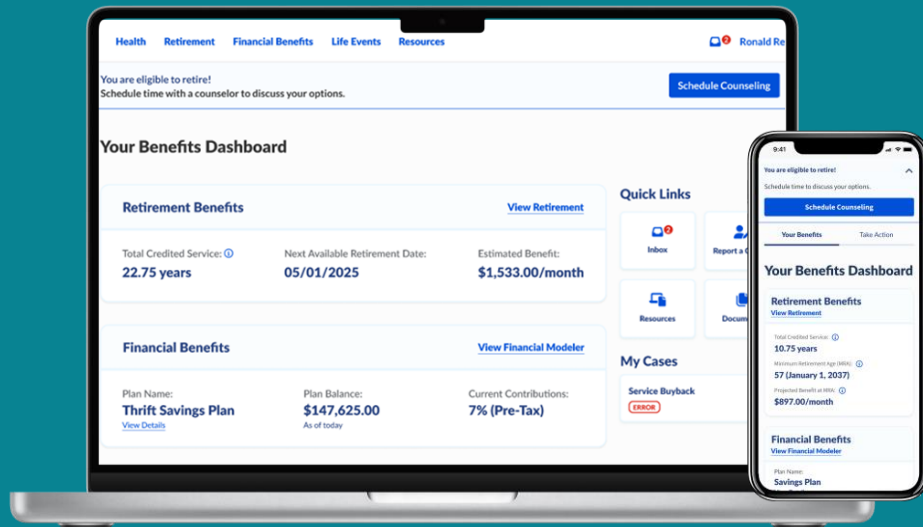
Enhanced Employee Experience

The intuitive self-service portal empowers employees to manage their benefits independently, improving satisfaction and retention.

Accurate Benefits Management

Automated validation and centralized management of enrollment applications enable accurate processing to reduce administrative effort.

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- ✓ User-friendly Interface
- ✓ Simple UX
- ✓ Modular components
- ✓ Cloud-hosted SaaS
- ✓ Mobile friendly

Key Features

> **Single Source of Truth:** Government organizations provide a myriad of benefits to their employees. Once verified, BenefitsIQ™ creates a single customer profile for the subscriber and their designated parties, providing a unified view across all benefits and programs in the platform.

> **Automated Case Management:** Most solutions today are resource intensive, requiring too much work from too many people. BenefitsIQ™ streamlines case processing, freeing administrators to focus on complex cases.

> **Personalized Employee Education:** Picking the right insurance plan or retirement option can be overwhelming. Employees receive personalized benefit calculations and resources to select the best plans for their needs.

> **24/7 Online Self-Service Portal:** Your employees want you to meet them where they are. Our portal lets them manage their benefits anytime, anywhere.

> **Dynamic Reporting and Advanced Analytics:** Stop making decisions in a silo. BenefitsIQ™ provides a 360-degree view of employee information and operational outcomes for more informed decision-making.

> **Configurable Solution:** No two organizations' benefits programs are exactly the same. Modular configuration allows for adaptation to complex programs and processes unique to each organization.

> **Security and Compliance:** Security is a top priority. BenefitsIQ™ protects data and adheres to regulatory standards, safeguarding sensitive information and maintaining trust.

> **Integration Capabilities:** Our API-based integration provides seamless integration with existing systems to reduce transition times and improve data accuracy.

Contact Us

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